

ISSUE DATE:
CITY TELE COIN COMPANY, INC.
INMATE TELECOMMUNICATIONS

EFFECTIVE DATE:
KY P.S.C. TARIFF NO. 1
ORIGINAL SHEET Page | 1

TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service for inmate telecommunications services provided by City Tele Coin Company, Inc., with principal offices at 4501 Marlena Street, Bossier City, LA 71111. This tariff applies to services furnished within the State of Kentucky to confinement facilities (jails, prisons, detention centers, and other correctional facilities).

This tariff is on file with the Kentucky Public Service Commission and copies may be inspected, during normal business hours, at the City Tele Coin Company, Inc. principal place of business.

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CHECK SHEET

Sheets 1 through 12 inclusive of this tariff are effective as of the date shown at the top of the respective sheet(s). Original and revised sheets, as named below, comprise all changes from the original tariff and are currently in effect as of the date at the top of this page.

<u>SHEET</u>	<u>VERSION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Revision 1

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SYMBOLS

With respect to future tariff changes, the following are the only symbols used for the purpose indicated below:

- C - To signify changed regulation
- D - Delete or discontinue
- I - Change resulting in an increase to a rate
- M - Moved from another tariff location
- N - New
- R - Change resulting in a reduction to a rate
- S - Matter appearing elsewhere or repeated for clarification
- T - Change in text but no change to rate or charge
- V - Signifies vintage tariff
- Z - Correction

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TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 9 and 10 would be 9.1.
- B. Sheet Revision – Sheet numbers also appear in the upper right hand corner of each sheet where applicable. These numbers are used to determine the most current sheet version on file with the Kentucky Public Service Commission (hereinafter MPSC). For example, the 4th revised Sheet 9 cancels the 3rd revised Sheet 9. Consult the latest Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets – When a tariff is made with the KPSC, an updated check sheet is included. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. An asterisk (*) designates all revisions made in a given filing. There will be no other symbols used on this page if these are the only changes made to it (i.e. the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with KPSC.



SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

The following terms and abbreviations have the defined meaning as used in the tariff when they are capitalized:

- 1.1 ACCESS LINE** – A telephone line provided by the LEC to the Company that connects the City Tele Coin Company, Inc. Inmate Telephone System in a Correctional Facility with the switched public network through the facilities of the LEC.
- 1.2 COMPANY** – City Tele Coin Company, Inc.
- 1.3 CORRECTIONAL FACILITY** – A place of detention for individuals who are under criminal investigation, arrest pending trial, or incarcerated post-conviction. These facilities may be owned and operated by a city, county, or state government, or be under a management contract with a private firm.
- 1.4 CUSTOMER** – The individual firm or corporation or other entity that receives and agrees to pay for telecommunication services from the Company; specifically, the entity accepting a collect call from a Correctional Facility.
- 1.5 HOLIDAY** – The Company recognizes as Holidays for rate purposes the following; New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.
- 1.6 INMATE** – An individual who is detained in a Correctional Facility.
- 1.7 INMATE PHONE SERVICE** – The provision by the Company of its' Inmate Telephone System for use by Inmates at Correctional Facilities, as further described in Section 3.1.
- 1.8 INMATE TELEPHONE SYSTEM** – A telephone instrument or auxiliary system for the use by Inmates to make outbound only collect calls from Correctional Facilities with the features described in Section 3.1.
- 1.9 LEC** – Local Exchange Company is the utility providing local service to the immediate area of a Correctional Facility.

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SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of City Tele Coin Company, Inc.

2.1.1 Inmate Phone Service is provided under this tariff only to Correctional Facilities within the State of Kentucky.

2.1.2 The Company provides Inmate Phone Service under a contractual arrangement with the facility or governing entity.

2.1.3 The Company orders and is responsible to pay for telephone Access Lines from the LEC in the immediate area of the Correctional Facility.

2.1.4 The Company resells both intraLATA and interLATA services to the Customers at rates under this tariff which include Operator Service Charges for collect, station to station, person to person and local calls.

2.1.5 The Company's service is available on a twenty-four (24) hour, seven (7) days per week basis, unless otherwise directed by Correctional Facility.

2.1.6 The Company may also place coin operated phones at public or private businesses or facilities.

2.2 Limitations

2.2.1 Service is offered subject the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue or limit the use of service necessitated by conditions beyond its control, or when the customer, is using service in violation of law or provisions of this tariff.

2.2.3 All facilities and services provided under this tariff controlled by the Company may not be transferred or assigned to or by any party other than the Company without its express written consent. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Any new transferee or assignee shall be bound by this tariff.

2.3 Liabilities of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage (including indirect, special or consequential) arising out of mistakes, interruptions, omissions, delays, errors or defects in providing service or transmission, when such are caused by some other person or entity, or by events and causes beyond the Company's reasonable control.

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SECTION 2 – RULES AND REGULATIONS (CONTINUED)

- 2.3.2** The Company's liability for any claim, loss, expense or damage (including indirect, special or consequential) arising out of mistakes, interruptions, omissions, delays, errors or defects in providing service or transmissions, not caused by the willful misconduct of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults may occur.
- 2.3.3** The Company shall be indemnified and held harmless by the Customer, Inmate and Correctional Facility against claims for libel, slander, invasion of privacy, or infringement of copyright arising out of the transmission of material, data, information, or other content transmitted over the Company's facilities.
- 2.3.4** The Company shall be indemnified and held harmless by the Customer, Inmate and Correctional Facility against all other claims rising out of any act or omission of any of them in connection with any service or facility provided by the Company.
- 2.4** **Interruption of Service**
It is the obligation of the Correctional Facility to notify the Company immediately of any interruption in service of which it is aware. Before giving such notice, the Correctional Facility shall ascertain that the trouble is not being caused by any action or omission of the facility within its control, or that is not caused by any wiring equipment which has been furnished by the facility and connected to the Inmate Telephone System.
- 2.5** **Restoration of Service**
During emergencies, the use and restoration of service shall be in accordance with the priority system in place by the LEC.
- 2.6** **Deposits**
The Company does not require deposits in connection with the furnishing of service.
- 2.7** **Advance Payments**
The Company does not require advance payments in connection with the furnishing of the service.
- 2.8** **Taxes**
All federal, state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax, etc.) are listed as separate line items in the billing statement and are not included in the quoted items.

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SECTION 2 – RULES AND REGULATIONS (CONTINUED)

2.9 Cancellation of Service

2.9.1 Without incurring liability, the Company may immediately discontinue service or cancel an application for service by 7 days written notice to the Correctional Facility under the following circumstances:

- 2.9.1.A** Nonpayment of any sum due to the Company by a Customer for more than 30 days after the Company issues a bill for the amount due from a Customer; but only after at least 7 days written notice by the Company to the customer;
- 2.9.1.B** Any detected fraudulent calling activity on the City Tele Coin Company, Inc. Inmate Telephone System or otherwise over the Access Lines;
- 2.9.1.C** Violation of any of the provisions governing the furnishing of service under this tariff;
- 2.9.1.D** Violation of any law, rule, regulation or policy of any government authority having jurisdiction over service; or
- 2.9.1.E** By reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing service.

2.10 Cancellation of Service by Correctional Facility

Cancellation of Service by Correctional Facility shall be governed by the terms of the contract between the Company and the Correctional Facility.

2.11 Returned Check Charge

The Company imposes a \$15.00 charge on each check received from a Customer, which is returned by the bank.

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SECTION 3 – DESCRIPTION OF SERVICE

3.1 Inmate Telephone Service – General

Service is offered of correctional institutions in Kentucky. The Company service provides automated operator assisted calling for collect calls. The called parties must accept responsibility for payment of charges.

3.1.1 The Company purchases and installs all equipment, supplies, materials, and other components of the Inmate Telephone System.

3.1.2 Inmate telephones are generally not available for use by the public.

3.1.3 The Inmate Telephone System has the following calling characteristics, which define the services, provided:

3.1.3.A Outbound only calls

3.1.3.B Only Operator Assisted Collect calls to a Customer are allowed.

3.1.3.C The telephone or auxiliary system announces to the intended receiving Customer that a collect call is being made from Correctional Facility or Inmate and provides a means of accepting or rejecting such calls.

3.1.3.D For accepted calls, the telephone creates a billing record, which includes the originating and terminating phone number, the data and time of day, and the length of call. The Company does not bill for uncompleted calls or attempts.

3.1.3.E The calls are then priced according to this tariff by the Company's central computer and presented to the Customer for collection through a Billing Agent. The Company and the Billing Agent will bill the Customer, in most cases within 60 days. However, the Company may petition the KPSC for relief or safe harbor from time to time if the 60 day time limit is not met due to human error, fault of the LEC or situations out of the Company's control.

3.1.3.F Designated telephone numbers may be automatically blocked to preclude inmate calls to these numbers.

3.1.3.G One main emergency cut off switch and individual cut off switches for each telephone are installed.

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SECTION 3 – DESCRIPTION OF SERVICE (CONTINUED)

- 3.1.3.H** The Inmate Telephone System has auxiliary power to allow it to operate during power failure.
- 3.1.3.I** Dual computer capability records the information to process and bill each call. Usage charges begin once the called party accepts the call. The Company does not bill for uncompleted calls or attempts.
- 3.1.3.J** The Company's LIDB validation agent automatically validates all local, intraLATA, interLATA, and interstate collect calls.
- 3.1.3.K** A call-monitoring feature can be provided.
- 3.1.3.L** The length of calls and hours of availability may be limited by the Correctional Facility. The caller receives a warning tone 30 seconds prior to being disconnected.



SECTION 4 – RATES & CHARGES

4.1 Rates – Correctional; Traditional Collect, Prepaid, and Calling Cards

LOCAL: Flat Fee - \$1.85 **Connection Fee: \$0.00** **Per Minute Rate: \$0.00**

Local calls are capped at 15 minutes; there is not a connection fee attached to a local call.

IntraLATA **Connection Fee: \$1.85** **Per Minute Rate: \$0.23**

IntraLATA calls are defined as long distance calls which are made from the facility to an end-user line located within the same state as the facility, and the facility and end-user line have the same area code.

IntraLATA **Connection Fee: \$1.85** **Per Minute Rate: \$0.23**

InterLATA calls are defined as long distance calls which are made from the facility to an end-user line located within the same state as the facility, and the facility and end-user line have different area codes.

InterSTATE **Connection Fee: \$3.95** **Per Minute Rate: \$0.89**

(Z , I)

InterSTATE calls are defined as long distance calls which are made from the facility to an end-user line that is located in a different state than the facility.

4.2 Charges – Correctional; Prepaid

(N)

<u>Description of Charge</u>	<u>Amount</u>
<i>Administrative Charge:</i> A processing fee that may be assessed upon such time as when funds are applied to any prepaid telephone account.	Up to \$10.00
<i>Refund Charge:</i> A processing fee that may be debited from the remaining balance of a prepaid telephone account at the time when a refund is issued.	Up to \$5.00
<i>Account Transfer Charge:</i> A processing fee that may be debited from a prepaid telephone account when funds from that account are transferred into another account per customer request. The fee is incurred upon such time as when the transfer is completed.	Up to \$2.50
<i>Inactive Accounts:</i> An account will be considered dormant after six consecutive months of inactivity. An inactivity fee shall be assessed monthly on the account until the account is reactivated or reaches a balance of zero. Accounts that are inactive for a period of one year shall be closed.	Up to \$10.00

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